EDDY **ANGARITA**

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Summary

Results-driven Systems Engineer and Software Management Specialist with 15+ years of experience in Agile software development, business analysis, and system performance optimization. Certified Scrum Master and Developer with a proven record of leading cross-functional teams, improving organizational processes, and delivering high-quality software solutions.

Skills and Certificates

- Certified Scrum Master
- Certified Scrum Developer
- Organizational Leadership
- Team building and customer relationships
- Scrum, Graphic facilitation, UML

- Java, Hibernate, Struts, Spring
- Html, JavaScript, CSS, Bootstrap, React
- DBT, SQL, Snowflake, BigQuery
- Jmeter, JProfiler, Neoload, LoadRunner
- Jira, Confluence, Jenkins Pipelines
- Canvas, Visio, Draw.io, Canva

Languages

- Spanish: Native

- English: Proficient

Experience

Instructional Aide at MiraCosta College   **Aug 2023 - Current, US**

- MiraCosta College offers teaching, learning and support services to the community.
- Proctoring assessments and assisting to chart student progress.
- Set up classrooms or labs, so that teachers and students have optimal conditions during their learning process.
- Provide support for students in the use of District-supported learning environments, such as the learning management system (LMS), website, and student information system.
- Provide support for students as requested by faculty, assist students with the selection and use of appropriate academic support, books and materials, computers, printers, audio visual and other equipment, and demonstrate use of teaching aids and/or equipment to students.
- Communicate with faculty regarding any student questions or challenges, greet students, instructors and visitors, as well as call students, take messages, and provide information or redirect inquiries to appropriate staff members.

Organizational Improvement Leader at Tech and Solve   **2018 - Feb 2020, Colombia**

- Tech and Solve provides Devops and Software development services
- Led the creation, redesign of roles, responsibilities of roles such as scrum master, developer engineer, technical lead, quality analyst, as well as supported the creation metric, for different areas of the company such as Operations, Excellence and Innovation, achieved to define the structure of the company and the employees can know how to be promoted
- Led the creation and redesign of roles and responsibilities for company management positions such as operation's director, excellence's director and innovation's director, achieving to initiate the hiring processes of the company's senior executives like operation's director and provide accompaniment in the induction
- Managed and accompanied CEO and some Directors in their professional growth through coaching sessions, achieving there is a delegation of their responsibilities that allow the company to grow generating new management opportunities in the company and their employees have greater professional growth
- Reported results directly to management, achieving to support the leadership of the company's management group

Scrum Master at Tech and Solve   **2013 - 2018, Colombia**

- Led teams between 4 to 7 multidisciplinary software developers during creating custom software solutions for companies like Sura and Protección, they are large important companies in the Health, Insurance and Pensions market in Colombia, managing to deploy to production security applications and audit and error logging systems
- Tracked and communicated project status and progress through burn-up and burn-down charts, to team, management and stakeholders, ensuring it accurately reflected current status, achieving proper risk and impediment management
- Supported the Product Owner in grooming and maintenance of the Product Backlog, ensuring that the development team always has a clear vision, priorities, release plan and stakeholder expectations and visualizing the metrics and KPIs relevant to team performance, customer satisfaction
- Led and participated in the project release estimations process, fostering continual improvement in Agile and DevOps practices to improve code quality and delivery
- Championed agile software development best practices and organized and facilitated scrum ceremonies like planning, refinement, retrospective, daily, inception, and coordinated timely response and support to production line customer issues, when escalated

Performance Architect at Tech and Solve   **2009-2013, Colombia**

- Led and designed testing and tuning tests for applications of Health and Insurance in Colombia, in development, laboratory and production environments, managing to improve their performance , as well as display alerts for high consumption of infrastructure resources
- Provided recommendations to the best development practices, according to the results obtained in the testing and tuning tests, to the applications before going into production, avoiding generating significant consumption of the infrastructure
- Generated and presented reports to developer teams and stakeholders of projects, with the results evidenced during the performance tests, and possible improvements of the source code to be made, managing to avoid high consumption of resources Memory, CPU, Disk and Network in the infrastructure

Development Engineer at Trebol Software   **2007-2009, Colombia**

- Trebol Software provides services like Software development, digital transformation and service desk
- Used the waterfall model for analysis, design, construction and implementation of custom software to the client, through the use of modeling languages UML, Java, Javascript, Oracle databases, and MVC framework like Hibernate, Struts
- Understood and analyzed the client's requirements, in order to design and implement in different programming languages the best software that adapts to the client's needs for companies in Colombia such as Une, Gana, Comfenalco
- Planned the integration and the performance of the integration of the implemented subsystems that make up the solution that I developed in the Colombian telephone company Une
- Supported the development of test cases for the software quality analysts, quickly identifying bugs before the software was released to production

Education

- **Software Management Specialist,** Eastern Catholic University
- **Bachelor of Science in Systems Engineering,** National University of Colombia
- **Entrepreneurship Specialization,** University of Pennsylvania
- **Basics of Web Development & Coding Specialization,** University of Michigan

Certificates and Courses

- **Certified Scrum Master,** Scrum Alliance
- **Certified Scrum Developer,** Scrum Alliance
- **Certified Program - Software Architecture Design,** Carnegie Mellon University
- **Intro to Web Development, v3**, FrontEndMasters
- **Javascript: The Hard Parts v2**, FrontEndMasters
- **React Hooks workshop**, Epic React Dev
- **React Fundamentals workshop**, Epic React Dev
- **Ask Questions to Make Data-Driven Decisions,** Google and offered through Coursera
- **Foundations: Data, Data, Everywhere,** Google and offered through Coursera
- **Complete Intro to React v7,** FrontendMasters
- **Advanced Styling with Responsive Design,** Michigan University and offered through Coursera
- **Interactivity with JavaScript,** Michigan University and offered through Coursera
- **Introduction to CSS3**, Michigan University and offered through Coursera
- **Introduction to HTML5,** Michigan University and offered through Coursera
- **DBT Fundamentals (dbt Studio) Course**, dbt Labs
- **DBT and BigQuery for Developers Course**, dbt Labs
- **DBT and Snowflake for Developers Course**, dbt Labs